

## Refund Policy

If a current financial member of Athletics Victoria is unable to compete, they are able to request a refund of products purchased. A request for refund must be made in writing, stating the reason for a refund, and including any additional documentation to support the claim.

Requests can be emailed to [info@athsvic.org.au](mailto:info@athsvic.org.au) or

Athletics House,  
Level 1, 31 Aughtie Drive,  
Albert Park, Victoria, 3206.

### **Membership**

A full refund of the Athletics Victoria membership fee, less a 10% administration fee (minimum of \$5), will be issued upon receipt of a current medical certificate where:

- The request is received by Athletics Victoria within 30 days of membership registration being submitted
- All other conditions as per above have been met.

**Note:** Athletics Victoria will issue refunds only for the relevant AV fees paid. Club fee refunds will be at the discretion of the club and will need to be requested directly through the relevant person at the nominated club.

### **Competition Packages**

If an athlete has competed in less than 20% of the relevant competitions, upon receipt of a current medical certificate, the applicant will receive a full refund, less a 10% administration fee (minimum \$5), of fees paid.

### **Event Entries**

Event entries will be refunded in full, less a 10% administration fee (minimum \$5) where;

- requests are received prior to the competition closing date and time
- requests received after the competition closing date and time must be accompanied by a current medical certificate

### **Education Courses**

Education courses will be refunded in full, less a 10% administration fee (minimum \$5), where a request is received stating the reason for withdrawal.

### **State Team Competitions**

Entrants in National events will be refunded in full, less a 10% administration fee (minimum \$5) where;

- requests are received prior to the competition closing date and time
- requests received after the competition closing date and time must be accompanied by a current medical certificate

**Note:** This does not include athletes that have accepted a position on the Victorian team for the Australian All School Track & Field Championships. These will be dealt with on a case by case situation. Please submit a request as per the above instructions, being sure to include any supporting documentation ie. Medical certificate.

Athletics Victoria reserves the right to alter the Refund Policy at any time without notice.

Updated 31 January 2018