

Refund Policy

If a current financial member of Athletics Victoria is unable to compete, they are able to request a refund of products purchased. A request for refund must be made in writing, stating the reason for a refund, and including any additional documentation to support the claim.

Requests can be emailed to info@athsvic.org.au or

Athletics House,
Level 1, 31 Aughtie Drive,
Albert Park, Victoria, 3206.

Membership

A full refund of the Athletics Victoria membership fee, less a 10% administration fee (minimum of \$5), will be issued upon receipt of a current medical certificate where:

- The request is received by Athletics Victoria within 30 days of membership registration being submitted
- All other conditions as per above have been met.

Note: Athletics Victoria will issue refunds only for the relevant AV fees paid. Club fee refunds will be at the discretion of the club and will need to be requested directly through the relevant person at the nominated club.

Competition Packages

If an athlete has competed in less than 20% of the relevant competitions, upon receipt of a current medical certificate, the applicant will receive a full refund, less a 10% administration fee (minimum \$5), of fees paid.

Event Entries

Event entries will be refunded in full, less a 10% administration fee (minimum \$5) where;

- requests are received prior to the competition closing date and time
- requests received after the competition closing date and time must be accompanied by a current medical certificate

Education Courses

- Notification of withdrawal in writing up to 30 days prior to course commencement – full refund less a 10% administration fee (minimum \$5)
- Notification of withdrawal in writing up to 14 days prior to course commencement – 50% refund
- Notification of withdrawal less than 14 days – no refund
- Transfer to the same level course at a later date – transfer fee of \$30 will be charged

State Team Competitions

Entrants in National events will be refunded in full, less a 10% administration fee (minimum \$5) where;

- requests are received prior to the competition closing date and time
- requests received after the competition closing date and time must be accompanied by a current medical certificate

Note: This does not include athletes that have accepted a position on the Victorian team for the Australian All School Track & Field Championships. These will be dealt with on a case by case situation. Please submit a request as per the above instructions, being sure to include any supporting documentation ie. Medical certificate.

Athletics Victoria reserves the right to alter the Refund Policy at any time without notice.

Updated 1 October 2018